Eze Managed Services

Extend the footprint of your team and focus on the activities that matter most to your business

In today's environment, firms face many challenges, including limited resources, cost constraints, and heightened investor scrutiny. SS&C Eze's expert-provided Managed Services serves as an extension of your team – partnering with you to help manage essential, routine daily and monthly processes from within your existing Eze technology platform, conserving your resources for higher-value work.

With decades of industry experience, the operational expertise to support the most sophisticated strategies and fund structures, and a deep understanding of your technology platform, our Managed Services professionals are experts trusted to help firms maximize efficiencies to drive meaningful results.

With a flexible menu of front-, middle-, and back-office operational services, you can build a customized service solution that meets your needs of today and adjust as needed to meet the evolving needs of your firm as it grows.

Your all-in-one partner for software and services

SS&C Eze Managed Services provides a single SS&C-backed solution for software and services with a dedicated team you can trust to thoroughly understand your technology, your workflows, and your business.

Unlike a third-party provider, the SS&C Eze Managed Services team works within your Eze technology platform, preventing

latency and file exchange issues and giving you full visibility into activities as they happen without the cost and hassle of onboarding and managing additional vendors, hiring and training new staff, or purchasing additional user licenses. And with SS&C Eze's onboarding and support teams working in lockstep with you and our Managed Services experts, you'll have a seamless service experience where you're always talking to someone who knows your firm.



Maximize Visibility with Services Performed in Your Existing System



Seamless Service Experience for Onboarding and Beyond



Enhance Operational and Cost Efficiencies



Ensure Data Privacy and Integrity



Get the Most Value Out of Your System with Expert Technology Insights



A Flexible Extension of Your Team and Operations



Managed Services Scope

Third-Party Reconciliations

- Reconcile Positions, Cash, Transactions, and NAV daily or monthly with 3rd parties, such as Admins, Custodians, PBs, FCMs, and ISDAs
- Month-end Trial Balance reconciliations vs. your administrator
- Proactively resolve reconciliation breaks with counterparties

Asset Services and Position Lifecycle

- Manage your corporate action activity and monitor cash dividends
- Process option exercises and assignments, NDF fixing, and SWAP reset and novations
- Book expense accruals

Pricing and Valuations

- Pricing reconciliations on exotic instruments
- Valuing private investments
- Analyze pricing and valuations discrepancies

Trade Affirmations and Settlement

- Monitoring and handling trade affirmations
- Coordinate trade confirmations
- Adjust your trade order details as requested to match counterparties

Front-office Support

- Oversee, update and submit daily trade allocations
- Manage and update pre-trade compliance rules

Investor Accounting

- Reconcile and resolve month-end breaks from Master-Feeder through to investors
- Adjust your capital accounts
- True up vs. admins' monthly NAV (Net Asset Value) reports
- Manage fees and investor subscriptions
- Proactive break resolutions with your admin

Shadow Accounting

- Daily monitoring and reconciliations of all activities, cash balances, positions, P&L, income, expenses, and non-trading accruals
- Proactive break resolutions with the admin

Static Data Maintenance

- Manage commissions and market fee schedules
- Update your withholding tax rates
- Add bulk securities to your security master
- Maintain security classification

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